

Corrigendum  
to  
Request for Proposal (RFP)  
For  
Selection of Hardware and Service Provider (HSP)  
For  
Supply of IT infrastructure & Manpower  
For  
Offices of Department of Rural Development & Panchayats (DoRDP)  
Under  
"ePanchayat- Punjab Phase I" Project

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Corrigendum dated 2.02.2011 for Tender No. ePanchayat-P1//eGov/2011/1 issued on 16.01.2011

Sr. No.	Reference	Existing Clause	Revised Clause
		<b>Deletion in Red Color</b>	<b>Addition in Blue Color</b>
1.	Page 5, Section 1.1 : Invitation of Bids	These offices would also be provided trained computer savvy manpower for <b>three</b> year under this project.	These offices would also be provided trained computer savvy manpower for <b>two</b> year under this project.  (Change wherever applicable in the RFP)
2.	Page 6, Section 1.2 : CRITICAL INFORMATION: Last Date of Issue of Bid	<b>28.02.2010</b>	Last Date of Issue of Bid/ <b>Corrigendum: 3.02.2011</b>
3.	Page 9, Section 2.2 (I) C : Supply, installation, operation, maintenance, running and updating of System Software products	<b>MS Office Professional(latest version)</b>	<b>Open Office (latest version)</b>  (Change wherever applicable in the RFP)
4.	Page 10, Section 2.2 (I) f :		<b>Salary and all statutory allowances of DEOs would be the responsibility of HSP. HSP has to comply with various labour laws such as Provident fund, ESI, Minimum wages Act, 1948(applicable in Punjab) as applicable to him. Compliance of such labour law shall form the integral and internal part of this document</b>  (Change wherever applicable in the RFP)

5.	Page 13, Section 3.1.1 (V) : Procedure for Submission of Bids	Technical Bids of only those Bidders will be opened who qualify the Pre-Qualification round after the initial processing of pre-qualification bid on the same day or at a date and time to be notified on the same day. <b>The technical specifications may be fine tuned before calling for the revised Commercial bids.</b>	Technical Bids of only those Bidders will be opened who qualify the Pre-Qualification round after the initial processing of pre-qualification bid on the same day or at a date and time to be notified on the same day.
6.	Page 13, Section 3.1.1 (VI) : Procedure for Submission of Bids	<b>A minimum time of 4 days would be allowed for the submission of the revised Commercial Bids, if so required, based on the fine tuned specification as in Para V or otherwise by only those Bidders who will qualify both the Pre-Qualification Bid and the Technical Bid and would be opened immediately thereafter.</b>	Clause Deleted
7.	Page 16, Section 3.1.5 (II)(d) : Preparation of Bids: Documents Comprising Bids: Prequalification Conditions	Average turnover of <b>Post Implementation Support and Service Provider</b> in last 3 years	Average turnover of <b>System Integrator</b> in last 3 years
8.	Page 17, Section 3.1.5 (II)(h) : Preparation of Bids: Documents Comprising Bids: Prequalification Conditions	<b>The Bidder should attach proof of having executed at least 3 large deals as System Integrator more than 10 crore to Government/ PSUs/ Corporate with each deal involving installation of at least 350 desktops from Indian Market only. In UPS category, the Bidder must have executed at least 2 projects worth Rs. 30 lacs/installed 350 UPS per project, out of which at least one project should be in Government/ PSU sector.</b>	<b>The Bidder/Partner should have work orders of at least 3 large deals as System Integrator worth more than 10 crore to Government/ PSUs/ Corporate sector, with each deal involving at least 350 desktops</b>  <b>Or</b> <b>The Bidder/Partner should have work orders of at least 3 large deals as System Integrator worth more than 10 crore to Government/ PSUs/ Corporate sector, with each deal involving installation of ICT infrastructure at 100 different locations or</b>

			offices in India. (Change wherever applicable in the RFP)
9.	Page 17, Section 3.1.5 (II)(i) :Procedure for Submission of Bids	The Bidder/ one of the partners of the consortium must be Authorized Service Provider (ASP) for the last 2 years of the manufacturer whose Desktop Computers are being quoted. Attach proof.	Clause Deleted (Change wherever applicable in the RFP)
10.	Page 17, Section 3.1.5 (II) (j):Procedure for Submission of Bids	The Bidder/OEM should be an OEM partner for the product being quoted.	Clause Deleted (Change wherever applicable in the RFP)
11.	Page 18, Section 3.1.5 (II) (o):Procedure for Submission of Bids	The Bidder should have support centers in Punjab and Chandigarh (own or through authorized service providers).	The Bidder should have support centers in Punjab and Chandigarh (own or through authorized service provider). In case, the bidder doesn't have an authorized office at present, bidder needs to provide an undertaking to the department that in case, the project is awarded to the him , he will open an authorized service centre within one month from the date of issuance of Lol. (Change wherever applicable in the RFP)
12.	Page 18, Section 3.1.5 (II) (p): Procedure for Submission of Bids	The Bidder should have at least one logistic centers for spares replacement in Chandigarh or Punjab.	The Bidder should have at least one logistic centers for spares replacement in Chandigarh or Punjab. In case, the bidder doesn't have logistic centers at present, bidder needs to provide an undertaking to the department that in case, the project is awarded to the him, he will have logistic centers for spares replacement in Chandigarh or Punjab within one month from the date of issuance of Lol.

			(Change wherever applicable in the RFP)
13.	Page 20, Section 3.1.6: Pre-bid Conference:	Only qualified bidders, shall be permitted to take part in the deliberations during Pre Bid Meeting.	Line deleted
14.	Page 24, Section 4.8(a): Warranty:	Hardware and system software products: the Hardware & service Provider will be responsible for a comprehensive warranty of five years for all hardware items including batteries, printer heads, hard disk, operating system (excluding nothing) and for operation & maintenance of all software products.	Hardware and system software products: the Hardware & service Provider will be responsible for a comprehensive warranty of five years for all hardware items including batteries, printer heads, hard disk, operating system (excluding nothing) and for operation & maintenance of all software products. It is mandatory for HSP to change the batteries of all UPS system during 28 <sup>th</sup> & 56 <sup>th</sup> month.
15.	Page 34, Section 5.2 (II): Desktop Computers:	Antivirus: MacAfee or Equivalent with Sixty Days Trial Version	Clause Deleted
16.	Page 35, Section 5.2 (V): UPS 1 KVA & 2 KVA UPS Systems	External Batteries: Available upto three hours Back-up time on full load	External Batteries: Available four hours Back-up time on full load UPS Ratings : 1 KVA: 5300 VAH 2 KVA: 10300 VAH
17.	Page 38, Section 5.2 (VI): 16/24 Port Managed Switch with Internal Power Supply: Technical capability:	Configurable up to 8000 MAC addresses, 355 VLAN, IPv6 Support	Configurable up to 8000 MAC addresses, 255 VLAN, IPv6 Support
18.	Page 38, Section 5.2 (VI):	IEEE 802.1x with min 64 supplicants per port	IEEE 802.1x support

	16/24 Port Managed Switch with Internal Power Supply : Standards		
19.	Page 39, Section 5.2 (VII): IP Phones		Integration of IP Phones with Punjab SWAN required
20.	Page 39, Section 5.2 (VII): IP Phones:		IP phone switch port speed & number of ports: 2* 10/100
21.	Page 39, Section 5.2 (VIII): Antivirus Solution for Desktop:	The antivirus solution Should Support Multi -Platform operating system(Windows , Mac, Linux ) and the same should be managed from a single Centralized Management console	The antivirus solution should Support Windows operating system and the same should be managed from a single Centralized Management console
22.	Page 38, Section 5.2 (VIII): Antivirus Solution for Desktop:	Antivirus vendor should provide definitions with incremental updates. Should support daily update for definition files. Size of daily update should be extremely small in size (typically between 25 and 50kb in size)	Antivirus vendor should provide definitions with incremental updates. Should support daily update for definition files.
23.	Page 38, Section 5.2 (VIII): Antivirus Solution for Desktop:	Antivirus solution should have the ability to remove third party security software (Another vendor AV product) at the endpoints.	Antivirus solution should have the ability to remove third party security software (Another vendor AV product) at the endpoints. Antivirus solution should have the ability to remove third party security software at the endpoints.